Newsletter

August/Sept 2025

QHP D2E

Board approved New Director Position: Direct to Employer Program Operations and has hired Jeremy Jones. Jeremy will begin in October. He has 10 years experience in D2E. We are excited to welcome Jeremy!

Tip of the Month

- September's focus is Medicare Wellness/Adult vaccines
- Document flu allergies/ contraindications for measure exclusion

Payor Updates

- Board has approved signing Blue Cross Commercial-ACO agreement for 2026-2028 in an upside only arrangement. We were previously in this program from 2018-2021.
- Be aware we will have a small incentive opportunity for 2025 due to Health Alliance ending product and gap year with Blue Cross
- Upcoming QHP Contracts, the QHP team will outreach as we learn effective dates:
  - Cigna Commercial
  - Healthspring (formerly Cigna) Medicare Advantage
  - Aetna Commercial

The QHP Team

Dr. Kevin Oestmann—Chief Medical Officer
Lindsay Tolcou—PHO Operations Director
Anad Salem, MD—President

Contact Us

Quality Health Partners
(618) 529-0598
Internal SIH ext. 67905
qhp@sih.net
QHP - Quality Health Partners of Southern Illinois (qhpsi.net)

Hospital Quality Program

- As QHP grows, we could potentially add affiliate hospitals to our network. The Clinical Committee and Board have approved these measures for a Hospital Quality Program for 2026 and beyond:

Financial Based Metrics		
All-Cause Readmissions w/in 30 days	CMS PY Score	Percentage of patients who are readmitted to the hospital for any reason w/in 30 days of discharge, providing an indicator of hospital quality and patient outcomees.
Geometric Mean Length of Stay	Finance MY Score	Average patient length of stay for all DRGs by calculating overall geometric mean length of stay.
Emergency Department Revisit Rate w/in 7 days	CMS PY Score	Percentage of patients who return to ED w/in 7 days of their initial visit, indicating the effectiveness of initial treatment and follow up care.
Clinical Based Metrics		
Hospital Mortality Rate	CMS PY Score	Percentage of patients who die from any cause during a hospital admission, providing an indicator of overall hospital quality and patient outcomes.
Patient Safety and Adverse Events Composite Score (CMS PSI 90)	CMS PY Score	Aggregated patient safety score across multiple indicators to monitor and improve the quality of care by identifying and addressing adverse events. NQF #0531
Patient Satisfaction Metrics		
Patient Satisfaction Score- HCAHPS	CMS MY Score	Aggregated satisfaction of patients w their healthcare payer based on various aspects of service quality, responsiveness, and communication. HCAHPS is specific to hospital inpatient visits.
Patient Satisfaction Score- OAS CAHPS	CMS MY Score	Aggregated satisfaction of patients w their healthcare payer based on various aspects of service quality, responsiveness, and communication. OAS CAHPS is specific to hospital ambulatory surgery visits.

A Physician-Hospital Organization (PHO) is a joint venture between physicians and a hospital/system that is authorized to contract with payers. A clinically integrated PHO is one that uses systems and processes to improve quality and reduce cost through evidence based medicine, performance measurement, information sharing, and alignment of incentives.